

## **Press Release**

**2022-07-22**

### **DSI provides public services to a limited extent from 25<sup>th</sup> to 29<sup>th</sup> July**

Due to the development of the outbreak of the novel Coronavirus, the Identification Services Bureau (DSI) located at China Plaza in Avenida de Praia Grande and DSI's service area in the Macao Government Services Centre in Islands (Zone D on 3<sup>rd</sup> Floor) will provide limited public services during the period 25<sup>th</sup> to 29<sup>th</sup> July 2022, while DSI's service area in the Macao Government Services Centre in Areia Preta (Zone R on 2<sup>nd</sup> Floor) will be suspended.

For the aim of preventing and controlling the disease, DSI calls for citizens to postpone formalities for non-urgent applications or use 24-hour self-service kiosks and online services to go through application formalities to avoid crowding. Citizens who intend to lodge applications at DSI can go to DSI's website ([www.dsi.gov.mo](http://www.dsi.gov.mo)) to obtain the number tag of the day or make an appointment for lodging application. All kinds of performance pledges will be suspended. Applicants will be notified of the document collection date by SMS.

Besides, DSI reminds citizens that there is no urgent need for new-born babies to apply for the Macao SAR Resident Identity Card. If citizens have an urgent need of application service and cannot obtain the number tag, please call 2837-0777 or 2837-0888.

Moreover, citizens who lodged applications already and need to collect documents or certificates are advised to check the latest status of their application on DSI website before proceeding to collect their document. If the collection site is DSI's service area in the Macao Government Services Centre in Areia Preta (Zone R on 2<sup>nd</sup> Floor), citizens have to call 2837-0777 or 2837-0888 to make an appointment for document collection in advance.

澳門特別行政區政府  
Governo da RAEM  
身份證明局  
Direção dos Serviços de Identificação

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Online Services

Obtain "Tag Number of the Day"/ Appointment

Mobile Application

Obligations and authority

- Online Resident Identity Card Authenticity Verification Service
- Macao SAR Resident Identity Card
- Macao SAR Passport
- Macao SAR Travel Permit
- Visit Permit to HK
- Right of Abode
- Nationality Application
- Certificate

我們的信念  
以人為本 廉潔公正  
誠信有禮 高效優質

身份證明局  
Direção dos Serviços de Identificação

Citizens can obtain the number tag of the day st

24-Hour Overseas Emergency Service Hotline : (853)2857-3333  
(Please click here for further details)

【RAEM】Guangdong-Macao Intensive C...

The Guangdong-Macao Intensive Cooperation Zone in Hengqin

Ministry of Foreign Affairs of the People's Republic of China (GB)

Chinese Consular Services Net

Guide to China's Consular Protection and Services Overseas

Macao SAR Government Portal

Travel convenience privilege

Online Overseas Assistance Service - for Macao residents who lost travel document in journey

Facilitation Measures on Entry and Exit Procedures between Hong Kong and Macao

Citizens can use online channel to obtain the number tag of the day, make appointment or lodge application.

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Online Services

- Obtain "Number Tag of the Day"/ Appointment
- Enquiry on the application progress

Citizens can check the latest status of application before proceeding to collect documents.